

WOMEN'S UNIVERSITY IN AFRICA



Addressing gender disparity and fostering equity in University Education

FACULTY OF SOCIAL AND GENDER TRANSFORMATIVE SCIENCES

MASTERS DEGREE IN PUBLIC ADMINISTRATION

MAIN PAPER

MPA115: PUBLIC SECTOR MANAGEMENT INFORMATION SYSTEM

INTAKE 3: FIRST YEAR FIRST SEMESTER

DATE: 2020 TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

1. Answer Question **1** and any other **one** question.
2. All questions carry equal marks.

Question 1

The management of Superior Structures (Pvt) Ltd, a company wholly owned by the Government of Zimbabwe under the Ministry of Local Government and specializing in the production and sale of building materials wants the company to grow. The board has set targets that include the following:

- a) That the company must become a global force that sales an increased range of products.
- b) That the company must acquire other companies to grow its market share.
- c) That the company's revenues and expenditures must be closely monitored.
- d) That the company must increase its revenue and self-finance its growth.
- e) That the company must employ optimal human capital skills and
- f) That the company must deploy the capabilities of management information systems (MIS) to achieve its goals.

How can Superior structures achieve its goals? [40]

Question 2

Discuss the argument that the lack of 'public-access computing and internet venues (PACIV)' in most developing countries is the only pickle holding back e-government development success.

[20]

Question 3

Identify four economic sectors and discuss some of the challenges that accompany ICT deployment in Zimbabwe. [20]

Question 4

State and explain any five ethical considerations public sector organizations should make when deploying management information systems. [20]

Question 5

Examine the impact of management information systems (MIS) on the performance of public sector organizations in Zimbabwe and any two developed countries of your choice. [20]

END