

Question 1

Discuss the contexts in which oral communication can be preferred over written communication.

Question 2

Explore the role of any five elements in the communication process. (25)

Question 3

Demonstrate how one would cite and reference sources in academic writing. Be consistent with either Harvard or APA style of referencing. (25)

Question 4

You have been asked to address a rural community on the EL-nino effect on food production in Zimbabwe. Discuss the relevance of the following non-verbal communication cues during your address:

- a) Proxemics; (5)
- b) Dressing; (5)
- c) Paravocalics; (5)
- d) Chronemics; and (5)
- e) Kinesics. (5)

Question 5

Evaluate the relevance of any model of communication within university learning. (25)

END