

# WOMEN'S UNIVERSITY IN AFRICA



*Addressing gender disparity and fostering equity in University Education*

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**FACULTY OF MANAGEMENT AND ENTREPRENEURIAL SCIENCES**

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**DIPLOMA IN BUSINESS MANAGEMENT**

**MAIN PAPER**

**DM122:**

**LEADERSHIP AND CONFLICT MANAGEMENT**

**INTAKE 5:**

**FIRST YEAR SECOND SEMESTER**

**TIME: 2 HOURS**

**INSTRUCTIONS TO CANDIDATES**

Answer Question **1** and any other **two**.

**Question 1**

Your parents and older siblings are all successful elected officials. After graduation, it is suggested by many that you should seek office and, in turn, offer you their support. Which best describes the leadership approach being demonstrated? [25]

**Question 2**

Discuss how leadership personality traits relate to effective leadership. [25]

**Question 3**

What are the limits of coercive power as a resource for leaders. [25]

**Question 4**

Discuss if ever there are benefits arising from conflict .Support your standing with practical examples. [25]

**Question 5**

Discuss the Multi track Diplomacy and highlight advantages and disadvantages of each level. [25]

**Question 6**

Define conflict using the ABC model of conflict. [25]

**END**