

WOMEN'S UNIVERSITY IN AFRICA



Addressing gender disparity and fostering equity in University Education

FACULTY OF SOCIAL SCIENCES AND GENDER DEVELOPMENT STUDIES

DIPLOMA IN SOCIAL WORK

MAIN PAPER

DSW 116: ACADEMIC COMMUNICATION SKILLS

INTAKE 20: FIRST YEAR FIRST SEMESTER

DATE: 2020 TIME: 1 ½ HOURS

INSTRUCTIONS TO CANDIDATES

1. Answer any **two** questions.
2. All questions carry equal marks.

Question 1

Discuss the relevance of the linear and transactional models of communication in learning situations. [25]

Question 2

Explore how verbal and nonverbal communications relate with each other in interpersonal communication. [25]

Question 3

Elaborate on the following concepts as they relate to your learning:

- a) Note taking; [5]
- b) Summarising; [5]
- c) Paragraphing; [5]
- d) Question interpretation; and [5]
- e) Skimming. [5]

Question 4

Assess the importance of any five elements in the communication process to learners at university. [25]

END